

Fixing WARNING:iMPACT:923 - Cannot find cable, check cable setup

Note: I am assuming you are using ISE 14.7 and have installed it to the default location

1. Make sure that the USB pod is connected.

2. Completely uninstall the current driver (e.g., that from the prior ISE tool release).

This should be done through the Device Manager

(right-click on Start Menu -> Device Manager -> right-click on Xilinx USB Cable -> Uninstall -> Tick the checkbox Delete the driver software for this device -> OK).

NOTE: It is important to ensure that Microsoft Windows performs a complete uninstall.

3. After completely un-installing the driver, disconnect the USB pod from the computer.

4. Run the "install_drivers.exe" program from C:\Xilinx\14.7\ISE_DS\ISE\bin\nt64\.

Right-click on the "install_drivers.exe" program and select Run As Administrator.

The "install_drivers.exe" program launches an MS-DOS command prompt window that closes automatically when finished.

When it is finished, re-connect the USB pod to the computer and try again.